Toys, Grocery & Topical Ungating Guide

- 1. Create an account with Frontier Wholesale
 - a. <u>https://wholesale.frontiercoop.com/</u>
 - i. Lifetime membership cost is \$10
- 2. You need to locate an item on the Frontier website in the category you are ungating for
 - a. Toys & Games
 - i. Go to "Shop by Category"
 - ii. Go to "Baby and Kids"
 - iii. Go to "Toys and Playtime"
 - b. Grocery
 - i. Go to "Shop by Category"
 - ii. Go to "Grocery"
 - iii. Go to "Shop All"
 - c. Topicals
 - i. Go to "Shop by Category"
 - ii. Go to "Beauty and Fashion"
 - iii. Go to "Makeup"
- 2. Pick any item from the page you landed on
 - a. You will want to make sure you can find the same product on Amazon
- 3. Order 10 of the product
 - a. Make sure the item you choose is gated under the category you are ungating for
 - i. The grocery item you chose needs to be currently gated (you are currently unable to sell) in Grocery
- 4. When the product arrives, call Frontier Customer Service and request an itemized invoice be sent to your email
 - a. 1-800-669-3275
- 5. Once you get the invoice go to Seller Central and click "Add a Product" under "Catalog"
- 6. Click "Apply to Sell"
- 7. Click "Request Approval"
- 8. Click "At least 1 purchase invoice for products from a manufacturer or distributor"
- 9. Check every box under "Document must meet the following requirements:"
- 10. Click "Select Files" and upload your invoice
- 11. Take a picture of EVERY SIDE of the product and upload all photos
 - a. Make sure they are clear
- 12. Provide Contact info and click "Submit"
- 13. You will get an email from Amazon approving you for the category you are requesting in about a week

If you get denied, and all the above instructions were followed, REPEAT STEPS 5-12 until you get approved.

For support during the ungating process please contact us via alloutamazon@gmail.com